Movie theaters may operate up to 50% of the total listed occupancy of any individual theater for any screening. The movie theater’s employees and contractors are not counted towards the 50% occupancy limitation.

The following are the minimum recommended health protocols for all movie theaters choosing to operate in Texas. Movie theaters may adopt additional protocols consistent with their specific needs and circumstances to help protect the health and safety of all employees, contractors, and customers.

The virus that causes COVID-19 can be spread to others by infected persons who have few or no symptoms. Even if an infected person is only mildly ill, the people they spread it to may become seriously ill or even die, especially if that person is 65 or older with pre-existing health conditions that place them at higher risk. Because of the hidden nature of this threat, everyone should rigorously follow the practices specified in these protocols, all of which facilitate a safe and measured reopening of Texas. The virus that causes COVID-19 is still circulating in our communities. We should continue to observe practices that protect everyone, including those who are most vulnerable.

Please note, public health guidance cannot anticipate every unique situation. Movie theaters should stay informed and take actions based on common sense and wise judgment that will protect health and support economic revitalization. Movie theaters should also be mindful of federal and state employment and disability laws, workplace safety standards, and accessibility standards to address the needs of both workers and customers.

Health protocols for serving your customers:

- Movie theaters are encouraged to utilize remote ticketing options to help manage capacity limitations.
- Ensure proper spacing between patrons in the movie theater:
  - For movie theaters that configure seating arrangements which are not in rows, ensure at least 6 feet of separation between other groups. No tables of more than 10 people.
  - For movie theaters that configure seating arrangements in rows, maintain at least two empty seats (or six feet separation) between groups in any row, except as follows:
    - Two or more members of the same household can sit adjacent to one another, with two seats (or six feet separation) empty on either side.
    - Two individuals who are not members of the same household but who are attending together can sit adjacent to one another, with two seats (or six feet separation) empty on either side.
    - Alternate rows between patrons (every other row left empty), as appropriate.
- Any other method to provide at least six feet of separation between groups of up to 10 individuals who attend the movie theater together.
- Disinfect seats and frequently touched areas between screenings.
- For movie theaters providing food service to patrons:
  - Do not leave condiments, silverware, flatware, glassware, or other traditional table top items on an unoccupied table.
  - Provide condiments only upon request, and in single use (non-reusable) portions.
  - Clean and disinfect the area used for dining (table, etc.) after each group of customers depart the theater.
  - Use disposable menus (new for each patron).
If the theater allows customers to write down their food orders inside the theater, provide take-home pencils and notepads that cannot be used by other customers.

Have wait staff sanitize or wash hands between interactions with customers.

Movie theaters with counter food service for patrons:

- Provide condiments or flatware only in single use, individually-wrapped items, and provide condiments only upon request.
- Have employees and contractors follow proper food-handling protocols.
- Disinfect any items that come into contact with customers.

Contactless payment is encouraged. Where not available, contact should be minimized.

Health protocols for your theater employees and contractors:

- Train all employees and contractors on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette.

- Screen employees and contractors before coming into the movie theater:
  - Send home any employee or contractor who has any of the following new or worsening signs or symptoms of possible COVID-19:
    - Cough
    - Shortness of breath or difficulty breathing
    - Chills
    - Repeated shaking with chills
    - Muscle pain
    - Headache
    - Sore throat
    - Loss of taste or smell
    - Diarrhea
    - Feeling feverish or a measured temperature greater than or equal to 100.0 degrees Fahrenheit
    - Known close contact with a person who is lab confirmed to have COVID-19

- Do not allow employees or contractors with new or worsening signs or symptoms listed above to return to work until:
  - In the case of an employee or contractor who was diagnosed with COVID-19, the individual may return to work when all three of the following criteria are met: at least 3 days (72 hours) have passed since recovery (resolution of fever without the use of fever-reducing medications); and the individual has improvement in symptoms (e.g., cough, shortness of breath); and at least 10 days have passed since symptoms first appeared; or
  - In the case of an employee or contractor who has symptoms that could be COVID-19 and does not get evaluated by a medical professional or tested for COVID-19, the individual is assumed to have COVID-19, and the individual may not return to work until the individual has completed the same three-step criteria listed above; or
  - If the employee or contractor has symptoms that could be COVID-19 and wants to return to work before completing the above self-isolation period, the individual must obtain a medical professional’s note clearing the individual for return based on an alternative diagnosis.
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☐ Do not allow an employee or contractor with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until the end of the 14 day self-quarantine period from the last date of exposure (with an exception granted for healthcare workers and critical infrastructure workers).

☐ Have employees and contractors wash or sanitize their hands upon entering the movie theater, and between interactions with customers.

☐ Have employees and contractors maintain at least 6 feet separation from other individuals. If such distancing is not feasible, other measures such as face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced.

☐ If a movie theater provides a meal for employees and/or contractors, the movie theater is recommended to have the meal individually packed for each individual.

☐ Consistent with the actions taken by many businesses across the state, consider having all employees and contractors wear cloth face coverings (over the nose and mouth). If available, employees and contractors should consider wearing non-medical grade face masks.

Health protocols for your theater facilities:

☐ Regularly and frequently clean and disinfect any regularly touched surfaces, such as doorknobs, tables, chairs, and restrooms.

☐ Disinfect any items that come into contact with customers.

☐ Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees, contractors, and customers.

☐ Consider placing readily visible signage at the movie theater to remind everyone of best hygiene practices.

☐ Clean and disinfect the area used for dining (table, etc.) after each group of customers depart, including the disinfecting of tables, chairs, stalls, and countertops.

☐ For movie theaters with more than 10 employees and/or contractors present at one time, consider having an individual wholly or partially dedicated to ensuring the health protocols adopted by the movie theater are being successfully implemented and followed.

If you have video game equipment or other interactive amusements:

☐ Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.

☐ Disinfect all gaming equipment before and after customer use.

☐ Provide equipment disinfecting products throughout facility for use on equipment.

☐ Ensure only one player can play a game at a time.

☐ Provide for at least 6 feet of separation between games.
Additional Recommendations and Best Practices for All Employers

The following are best practices and recommendations identified by local business representatives. While these are not mandatory, they are encouraged to protect employees, customers, and instill confidence as the local economy is safely restarted.

- Establishments should consider prominently displaying signs at all customer entrances with the following information.
  - Instructions to follow social distancing guidelines.
  - Request that customers not enter if they are sick or have any COVID-19 symptoms, or if they have been exposed to anyone who has been sick or shows symptoms of COVID-19.

- Each business should consider designating a responsible individual to ensure compliance for all policies and best practices for the business related to COVID-19. This individual would be prepared to answer questions and deal with customer concerns related to their business response of COVID-19.

- Businesses should consider using an employee health monitoring log to document employee health screening prior to work each day (e.g. Operation Restart resources).

- When possible, establish practices that promote flexible worksites (e.g. telecommuting) and flexible work hours (e.g. staggered shifts) to support social distancing guidelines.

- Discourage workers from using other workers’ phones, desks, offices, or other work tools and equipment, when possible.

- Coordinate outside contractors or vendors contact points (such as deliveries) to one isolated place when possible.

- Provide one-time use supplies, such as pens for signing documents that a signer may keep or discard.

- Recommended additional signage throughout establishment to re-enforce social distancing.

- Indoor and outdoor waiting areas should be clearly marked, so that social distancing guidelines are met.

- Promote tele-medicine options for employees to use, when available.

- Utilize outside meeting areas, promote social distancing in all break rooms and bathrooms.

- Issue travel advisory warning to employees, and limit business travel when applicable.

- Offer translation for all guidelines and best practices for all non-English speaking employees.